Intermountain Health

Good Samaritan Hospital

2025 Nursing Annual Report

Celebrating Nursing Excellence

A Note from our CNO

It has been an amazing year for the Good Samaritan Hospital nursing division. As I reflect on all that we have accomplished together, I am incredibly proud of the dedication, teamwork, and compassion demonstrated by our nurses and interprofessional colleagues. We have continued to grow stronger as a team while remaining focused on delivering safe, high-quality, patient- and family-centered care.

This year brought many exciting accomplishments, including the opening of Intermountain Health's first Acute Care for Elders (ACE) Unit, enhancing specialized care for older adults, and earning the COPPER Emergency Department Pediatric Readiness designation, recognizing our commitment to providing exceptional care for children and families. These achievements, along with countless quality, safety, and professional practice initiatives, reflect the excellence and innovation that define our nursing team.

Harmonization of nursing integration work continues, which is exciting. The end goal of this work is to ensure nurses practice at top of license, spend more time at the beside with patients and families, while maintaining a focus on well-being. Together we are paving the way for excellence.

I look forward to all the energy and focus that the Good Samaritan nurses have as they strive to live the Intermountain Mission of “helping people live the healthiest lives possible.” Together, we will reach for the sky as we are Better Together.

Thank you for all you do,

Ann Gantzer PhD, RN, NEA-BC

Helping People Live the Healthiest Lives Possible

Who We Are

2025 Strength in our Numbers

We express our sincere gratitude to all caregivers who have worked longer hours, picked up extra shifts, switched from days to nights, were pulled to another department, or helped in a different way. Your dedication and determination in helping each other and serving our patients is extraordinary.

We are a strong nursing team!

234 Beds

29,261 ED Visits

8,493 Admissions

4,778 Surgeries

76,571 Visits

1,272 Deliveries

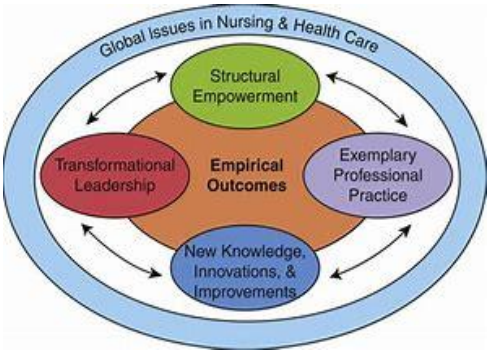
Nurse Residency Program

16 RNs completed the Nurse Residency Program with an 87.5% first- year retention rate

Magnet® Journey to Re-Designation

Our **Magnet journey** since our 2022 designation has been nothing short of transformational. We set out to elevate the way we deliver care, support our teams, and strengthen our professional practice. We have delivered measurable, meaningful progress. Participation in **Unit PGC** has grown, reflecting a stronger nursing excellence culture and a deeper sense of ownership among our nurses and interprofessional caregivers.

Looking ahead, our **Magnet redesignation document is due in August 2026**, and the coming year will be pivotal. We will focus intentionally on **creativity, innovation, teamwork**, and the **voice of the bedside nurse**. Magnet requires more than 100 examples of nursing excellence, and those stories live in the hands, minds, and hearts of the GSH nurses who deliver extraordinary care every day. This next chapter is about continuing to capture those stories, celebrating them, and using them to propel us forward.



We will be submitting the following quality metrics to ANCC in 2026:

1. Falls with Injury - Inpatient
2. Falls with Injury - Ambulatory
3. Hospital acquired pressure injuries - Inpatient
4. Surgical Errors - Ambulatory
5. CLABSI - Inpatient
6. Patient Burns- Ambulatory
7. CAUTI - Inpatient

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Transformational Leadership

Transformational Leadership is defined as:

- The CNO is a strategic partner in the organization's decision-making
- Nurse leaders lead effectively through change

Intermountain Operating Model

The Intermountain Operating Model (IOM) is a daily management system that helps to create clarity, alignment and accountability across the organization. It provides a framework to help us manage our work, make improvements, sustain the gains and to deploy best practices across the system. The IOM creates a culture of continuous improvement at all tiers in the organization.

Effective strategy deployment results in every caregiver knowing what success looks like where they work and how their daily efforts contribute to the success of the organization.

MAGNET RECOGNIZED
AMERICAN NURSES CREDENTIALING CENTER

Structural Empowerment

Our Nursing Professional Practice Model (NPPM) is a framework that describes the unique contribution nurses make to our patients, families, and communities and the expectations we have of each other as professionals.
Our NPPM defines our professional nursing practice and reflects the mission, vision, and values of Intermountain Health. The model guides and unifies the practice of all nurses in every care setting throughout the organization. The elements of the model define and highlight the significance of our daily professional work.

Intermountain Health Nursing Professional Practice Model

32%
Certified Nurses

82.5%
Nurses with BSN or higher

160
Free CEs provided through various classes held at GSMC

$559,860
in GSMC RN Tuition Reimbursement and Loan Forgiveness

$5,250
Undergraduate and graduate tuition reimbursement

70
Nurses on iAspire

Celebrating Certified Nurses

The DAISY Award

2025 DAISY Award Winners

Byran Spinelli
Float Pool

Avery Wickes
ICU

Kerri Sheehy
ICU

Jen Hood
Telemetry

Tarah Butler Scrafano
L&D

Myra Rojas
MS3

Kara Kovets
Medical

Nancy Distler
MS2

Lilian Nurena
Medical

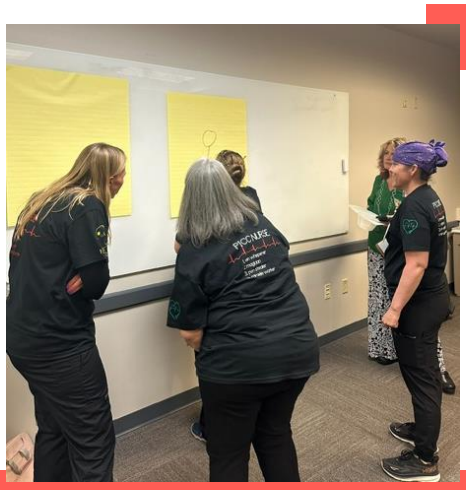
Not Pictured:

Bradley Dryden
Observation

Dani Sydor
MS3

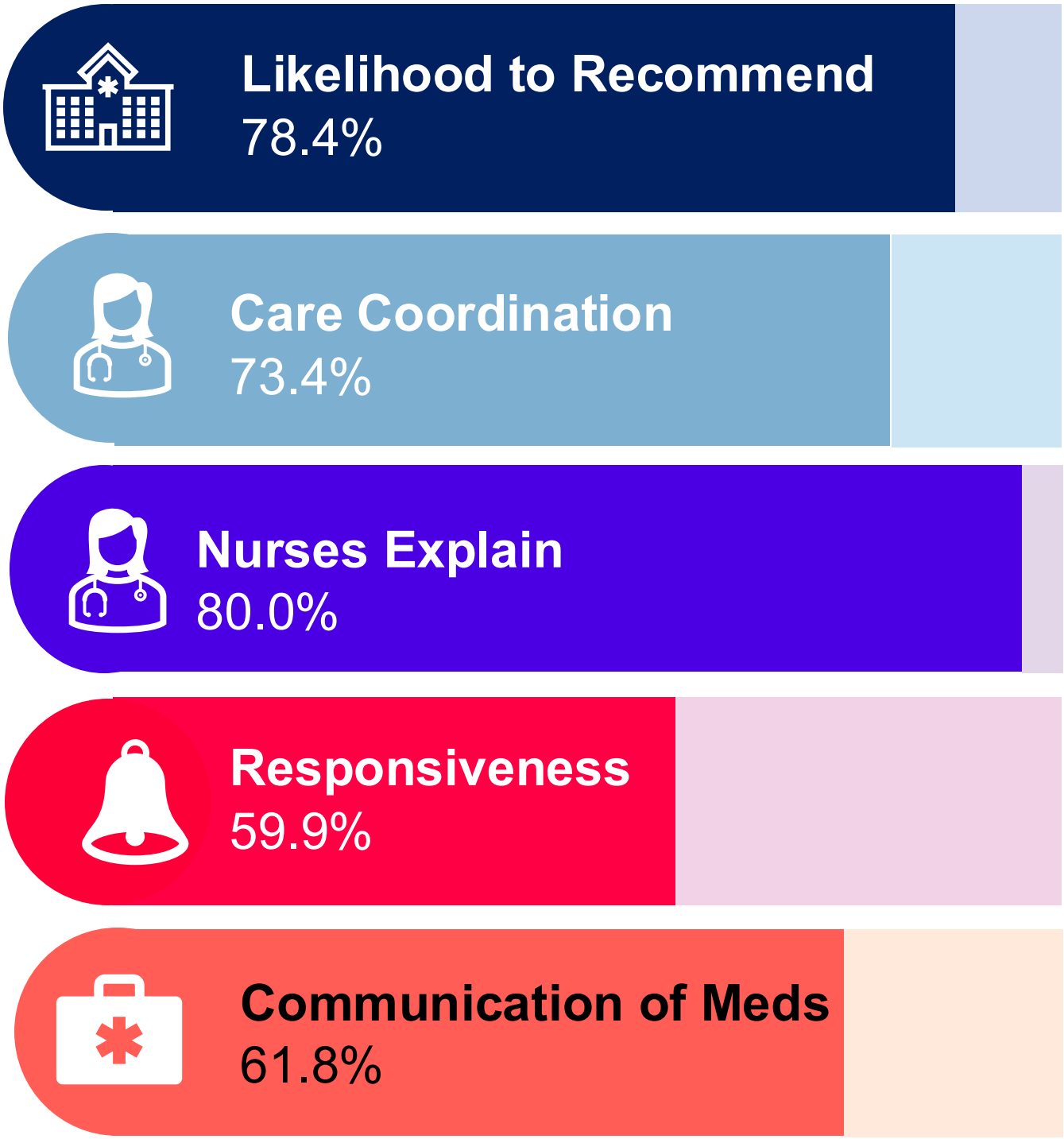
Christa Kohls
MS3

2025 Nursing Excellence Awards
Nursing Olympics



Exemplary Professional Practice

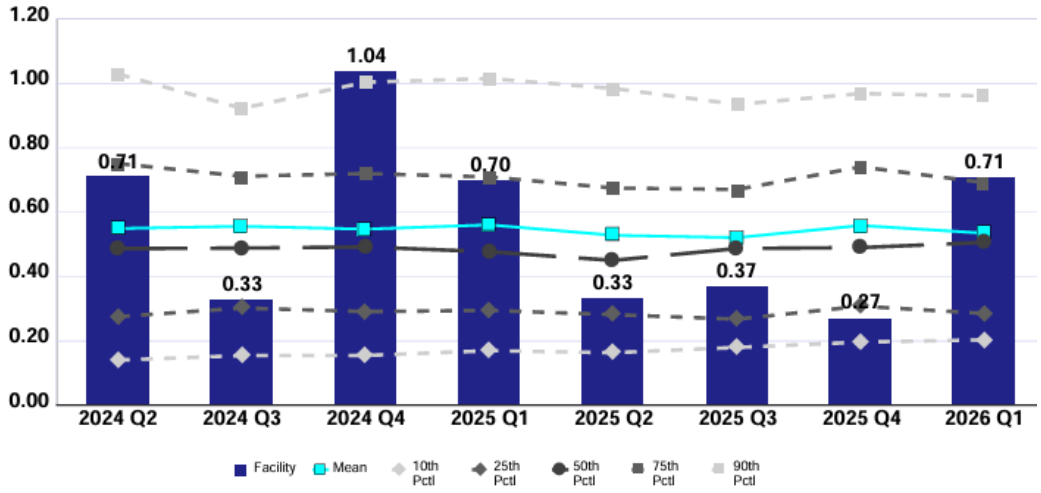
2025 Patient Experience Performance



Nursing Sensitive Indicators

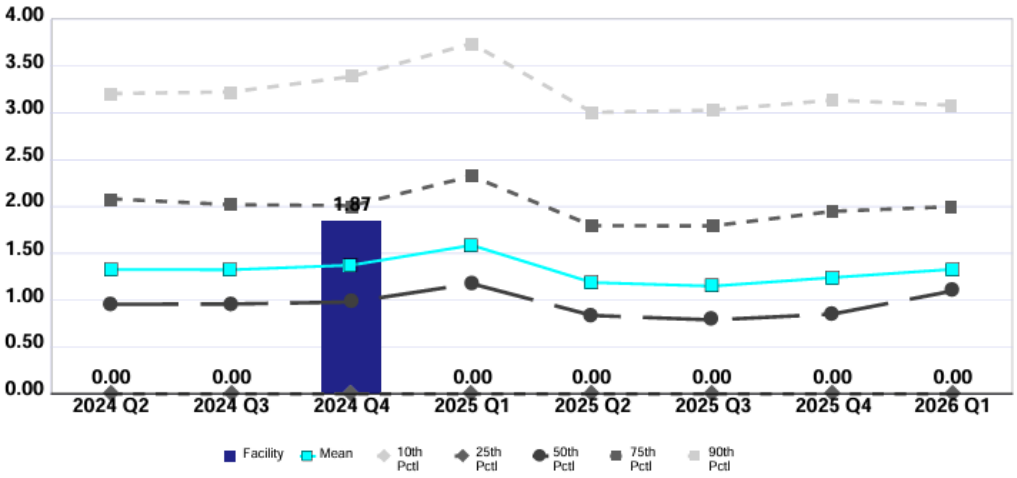
NDNQI, National Database of Nursing Quality Indicators, is a national nursing database that provides quarterly and annual reporting of structure, process, and outcome indicators to evaluate nursing care at the unit level.

Injury Falls per 1,000 Patient Days*



Quarter	2024 Q2	2024 Q3	2024 Q4	2025 Q1	2025 Q2	2025 Q3	2025 Q4	2026 Q1	Average
Facility Unadjusted Measure	0.71	0.33	1.04	0.70	0.33	0.37	0.27	0.71	**0.56**
Mean	0.55	0.56	0.55	0.56	0.53	0.52	0.56	0.53	**0.54**

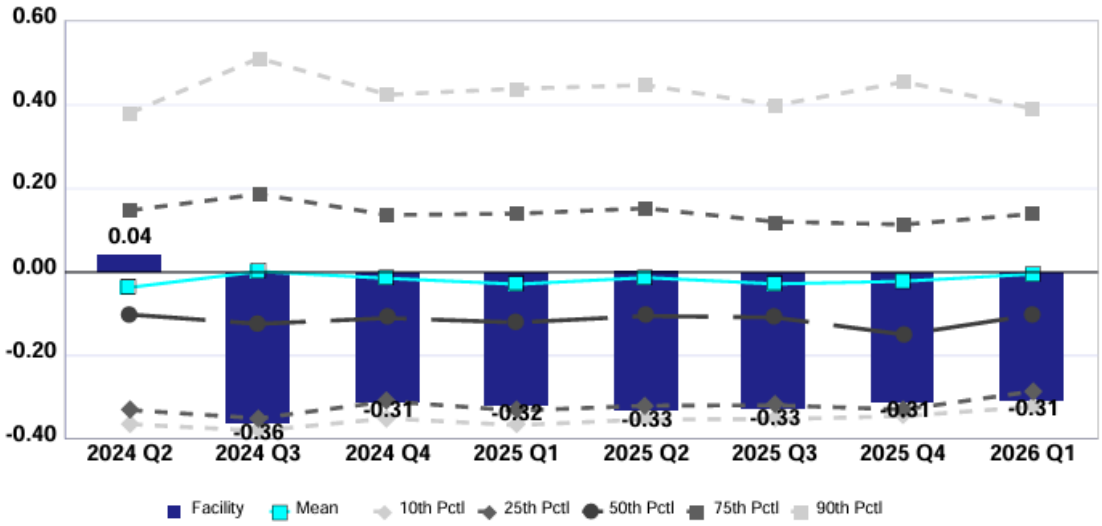
% of Surveyed Patients with Stage 2+ Hospital Acquired Pressure Injuries



Quarter	2024 Q2	2024 Q3	2024 Q4	2025 Q1	2025 Q2	2025 Q3	2025 Q4	2026 Q1	Average
Facility Unadjusted Measure	0.00	0.00	1.87	0.00	0.00	0.00	0.00	0.00	**0.23**
Mean	1.33	1.32	1.37	1.59	1.19	1.15	1.24	1.33	**1.32**

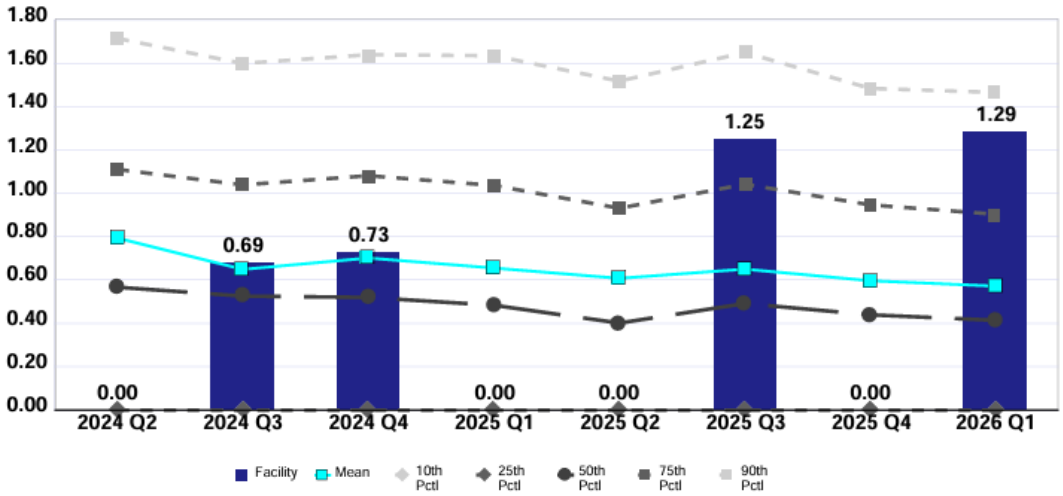
Nursing Sensitive Indicators

CAUTI per 1,000 Catheter Days



Metrics	2024 Q2	2024 Q3	2024 Q4	2025 Q1	2025 Q2	2025 Q3	2025 Q4	2026 Q1	Average
Facility Standardized Score	0.04	-0.36	-0.31	-0.32	-0.33	-0.33	-0.31	-0.31	-0.28
Mean	-0.04	0.00	-0.01	-0.03	-0.01	-0.03	-0.02	-0.00	-0.02

CLABSI per 1,000 Central Line Days



Quarter	2024 Q2	2024 Q3	2024 Q4	2025 Q1	2025 Q2	2025 Q3	2025 Q4	2026 Q1	Average
Facility Unadjusted Measure	0.00	0.69	0.73	0.00	0.00	1.25	0.00	1.29	**0.49**
Mean	0.79	0.65	0.70	0.66	0.61	0.65	0.60	0.57	**0.65**

2025 Achievements

Acute Care for Elders (ACE) Unit opened! The first ACE Unit in Intermountain Health!

Good Samaritan Hospital was recognized as a **Pediatric Advanced facility** under the **COPPER** program's pediatric readiness tiers!

Good Sam was named the *U.S. News & World Report's* Best Hospitals 2025 list!

Celebrated 6 Awards of Breastfeeding Excellence from the Colorado Department of Public Health and Environment.

Reverified as a Trauma Level II facility!

Continued excellence in cardiovascular care with the **Chest Pain MI Platinum Award** by the American College of Cardiology & recognized by the AHA with a **Gold Plus Quality Achievement Award** for the Stroke program.

Thank You
For an amazing year!