

Notice of Nondiscrimination

Intermountain Health complies with applicable Federal civil rights laws and does not exclude, deny benefits to, or otherwise discriminate against any person on the basis of age, race, color, ethnicity or national origin (including limited English proficiency and primary language), disability, sex (including sex characteristics and intersex traits, pregnancy or related conditions, sexual orientation, gender identity, and sex stereotypes), religion, creed, socioeconomic status, and/or veteran status in admission to, participation in, or receipt of the services and benefits under any of its health programs and activities.

Intermountain Health:

- Provides language assistance services, including electronic and written translated documents and oral interpretation, free of charge and in a timely manner, when such services are a reasonable step to provide meaningful access to an individual with limited English proficiency.
- Provides reasonable modifications for individuals with disabilities, and appropriate auxiliary aids and services, including qualified interpreters for individuals with disabilities and information in alternate formats, such as braille or large print, free of charge and in a timely manner, when such modifications, aids, and services are necessary to ensure accessibility and an equal opportunity to participate to individuals with disabilities.

If you need these services, please visit or contact our staff or your healthcare provider for assistance.

If you believe that Intermountain Health has failed to provide these services or that you have been subject to discrimination, you can file a discrimination complaint or grievance in person or by contacting Intermountain Health's System Civil Rights Coordinator by phone: 1-800-442-4845 (TTY Users: 711), email: ContactCompliance@imail.org, or mail: Intermountain Health, Compliance Department (attn: System Civil Rights Coordinator), 36 S. State Street, Salt Lake City, UT 84111. For more information or assistance in filing a grievance, please visit <https://intermountainhealthcare.org/about/non-discrimination-accessibility>.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at
<https://www.hhs.gov/ocr/complaints/index.html>.

